



NICOLE MOLLER

UX & UI DESIGNER | INTERACTIVE DESIGN

CONTACT

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CERTIFICATIONS

- Web Design: Wireframes to Prototypes - **California Institute of the Arts**
- Basic Figma **Platzi**
- Advanced Figma **Platzi**
- Design Thinking **Minds Garage**
- Agile Explorer - **IBM Certificate**
- Enterprise Design Thinking - **IBM Certificate**
- Media and Entertainment Industry Foundations - **IBM Certificate**
- Introduction to UX Design - **Future Learn**
- Level B2 - First Certificate in English, **Cambridge University**

WORK EXPERIENCE

UX UI Designer

DELOITTE

NOV 2022 - CURRENT

- Prototyping
- Wireframing
- User Journey Maps
- Competitive analysis
- Creation and Implementation of Components
- User experience research

UX Designer

NUXIBA

JUN 2022 - NOV 2022

- Prototyping
- Wireframing
- Low-Fidelity Prototypes
- User Stories
- User Journey Maps

Customer Care Representative

ROADSIDE ASSISTANCE SERVICE, ALLSTATE
INSURANCE COMPANY

FEB 2022 - JUN 2022

TELEMARK CORPORATION S.A. DE C.V

- Consultation management.
- Incident management on a daily basis.
- Telephone customer service.
- Processing of roadside assistance requests in real time.

SKILLS

- Agile methodologies
- Design Thinking Methodologies
- Customer Service Techniques
- organization
- Positive attitude
- Decision making

UX & UI Designer- Trainee Internship

IBM MÉXICO

MAY 2019 - MAY 2020

- Creating UX Personas
- Prototyping
- Creating User Flowcharts
- User Interface Design
- Creation of product tours
- Creation of executive presentations
- Creation of educational video game for employee base training.
- Project Leading using Design Thinking.

EDUCATION

Interactive Technology and Videogame Development Engineering

UNIVERSIDAD DEL VALLE DE MÉXICO

AGUST 2016 - DEC 2020

- Mobile Application Development, **Unity**
- Mobile and PC videogame development, **Unity, Unreal Engine & Blender.**
- 3D Modeling, **Blender, Maya.**
- Render, **Maya, Blender, Marmoset Toolbag.**
- 2D Animation, **After Effects.**
- Texturing , **Substance Painter.**
- User Interface Design, **Illustrator, AdobeXD, Figma & InVision Studio.**

Master Information Technology Security

UNIVERSIDAD TECNOLÓGICA DE MÉXICO

2021 - 2023

- Master Degree on Information Technology Security